

**2021 ConsERT Retreat – “MOVING FORWARD”**  
**August 9 & 10 | Pre-retreat August 8**  
**Residence Inn, 25 Atlantic Street, Stamford, CT**  
**Schedule of Events (subject to adjustments):**

**Sunday, August 8th Pre-Retreat Gathering**

ConsERT Member informal gathering at Martin Kagan’s home (Details sent to registered attendees for the pre-gathering.)  
**Informal Dinner Gathering at 6:00 P.M.**

**Monday, August 9<sup>th</sup>**

- 9:00 A.M. – 9:45 A.M. Arrival /Registration – Residence Inn, 2<sup>nd</sup> Fl (for all sessions unless otherwise noted)**
- 9:45 – 10:00 A.M. Welcome and Board Report from Michael E. Moran, Jr.**  
**– ConsERT President and President & CEO, The Palace Theatre, Stamford, CT.**
- 10:00 – 11:10 P.M. Opening Speaker: “Roll with the Changes: Arts Management Lessons from the Pandemic”**  
**Numa Saisselin, President of the Florida Theatre**
- 11:15 – 12:30 P.M. Agent Panel – “Relaunching: A Frank Discussion” (Open to All)**  
**Moderator: Cory Ness, Director of Programming, Bergan PAC**  
**Speakers: C. J. Strock, Mint Talent Group; Tim Drake, The Roots Agency;**  
**Jeanna Disney, International Music Network; Sarah Davis, Opus 3 Artists**
- 12:30 – 2:00 P.M. Lunch & Conversation**
- 2:00 - 2:50 P.M. #SVOG – Now What? ☺**  
**Panelists: Catherine Marx, District Director - Connecticut District Office,**  
**U.S. Small Business Administration**
- 3:00 – 4:00 P.M. “Post Covid Landscape In the Field of Ticketing”**  
**Moderator: Teresa Baughman, The Palace Theatre, Greensburg PA**  
**Speakers: Josh Klein, Accesso;**  
**Lenore Heller, Box Office Manager, Palace Theatre, Stamford**
- 4:15 – 5:25 P.M. Agents / Vendors & Artists Alley**  
ConsERT Inc. agents, artists, and vendors have a one-on-one opportunity at hi-tops to meet with attending presenters and share their line-ups / services. Bring your materials!  
**Location: The Palace Theatre, Upper Lobby**
- 5:30 – 7:00 P.M. ConsERT Networking Cocktails & Networking**  
Everyone is invited to gather with light appetizers and beverages to allow ConsERT members, spouses, significant others and guests to reconnect, debrief and catch up on the day.  
**Location: One Club, Residence Inn**
- 7:15 – 10:00 PM Conference Retreat Dinner**  
Relax and enjoy a seated dinner with lively conversation.  
**Pre-dinner entertainment NASHVILLE GIRLS NIGHT OUT (7:30 pm)**  
**Dinner served at 8 pm**  
**Location: Divina Modern Italian, 275 Summer St., adjacent to Residence Inn**

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**Tuesday, August 10<sup>th</sup>**

- 8:30 A.M.**                    **Arrival / Registration - Residence Inn, 2<sup>nd</sup> Fl (for all sessions unless otherwise noted)**
- 9:00 A.M. – 10:00 A.M.** **AMS Planning & Research – Audience Outlook Monitor**  
**Speaker: Kristian Otten, Consultant and Research Lead**
- 10:00-10:30 A.M.**            **Break: Checkout of hotel rooms**
- 10:30 A.M. – 12 P.M.**    **DEI – Developing an Active Plan**  
**Moderators: Stephanie Chaiken, Director, NJCU Center for the Arts**  
**& Mark Wilson, Executive Director, Zoellner Arts Center – Lehigh University**  
**Speakers: Dr. Angel Gonzalez, Chief Diversity Officer, New Jersey City University;**  
**Regina Bain, Executive Director at Louis Armstrong House Museum & Archives;**  
**Alex Knowlton, Director, Joe's Pub;**  
**Carla Bianco-Biagini, Assistant to the Executive Director, The Public**
- 12:00 – 1:15 P.M.**        **Closing Luncheon & General Business Meeting / Board Elections**
- 1:15 – 2:15 P.M.**        **Post-Covid Technology: Digital Programs, Health Considerations, Concession Apps**  
**Round Table Discussion**
- 2:15 P.M.**                    **Retreat Adjournment / ConsERT Board Meeting**
- 2:30 P.M.**                    **Tour of The Palace Theatre with host Michael E. Moran**

**Thank you for joining us!**  
**Travel Safely!**